

SUMMER SCHOOL "Innovations in Public Services Design and Delivery -InnPubServ" PROGRAMME						
	Monday, 02.09	Tuesday, 03.09	Wednesday, 04.09	Thursday, 05.09	Friday, 06.09	Saturday 07.09
	Public management & Service delivery	The adoption of innovations in public management	The diffusion of innovations	Tools for managing innovations	Study day	Exam / Summary / Culture Day
9:00 10:30	Welcome / Introduction Public management as a field of practice and academic discipline REICHARD	The demand for innovation and the ability to respond CAPERCHIONE	The role of governments in diffusing innovations PATTARO	Public sector efficiency measurement LORSON / HAUSTEIN	Workshop: Summary and discussion of topics CAPERCHIONE / LORSON / HAUSTEIN / PATTARO	Exam/ Presentations
10,30-11,00	COFFEE BREAK					
11:00 12:30	"Reform and Innovation in Public Administration" REICHARD	The conditions required to introduce innovations CAPERCHIONE	The role of innovation awards in diffusing innovations CAPERCHIONE	Activity based costing in the public sector LORSON / HAUSTEIN	Group work for exam	Exam/ Presentations
12,30-14,00	LUNCH					
14:00 15:30	New Institutional Variants of Public Service Delivery REICHARD	Innovation design: what do we need to adequately design innovations? Examples VIGNOLI / CAPERCHIONE	Relevant innovations in public service delivery: German examples LORSON / HAUSTEIN	Co-production and citizens' involvement as a key for successful innovations PATTARO	Group work for exam	Summary, emphasizing "hot issues" and distribution of essay topics
15,30-16	COFFEE BREAK					
16:00 18:00	Interview with a prominent public sector innovator: C. FORGHIERI, Modena municipality, Italy CAPERCHIONE	Innovation lab: students will be involved in an experimental bottom-up design of innovations VIGNOLI	Relevant innovations in public service delivery: Italian examples PATTARO	Relevant innovations in public service delivery: examples from EPSA, European Public Sector Award CAPERCHIONE	Group work for exam	Guided tour in MODENA centre town (about 2 hours)